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# New York Peace Institute Annual Report *2017 & 2018*







## New York Peace Institute

*Note from our Board Chair, Michael H. Williams*

New York Peace Institute has grown rapidly since I joined the board in 2011. I remain dedicated to this tremendous organization because of: the quality of the conflict resolution services that we deliver to thousands of New Yorkers each year, our world-class training programs, and the impact we make on individuals, families, and communities in our City. You will note that this annual report covers two years. We were not able to issue a report in 2017; however, we wanted to be sure to highlight our many accomplishments from 2017 as well as those from 2018. Just three of many incredible highlights from 2017 and 2018 are:

- **In 2017 we launched a conflict coaching program in partnership with the Brooklyn District Attorney's Office. We started with just ten monthly cases but are now handling over 30 cases each month.**
- **In 2018, we expanded our Co-Parenting Program and increased the number of families we serve from 150 in 2017 to over 260 in 2018.**
- **We provided conflict resolution training programs to over 25 organizations and government agencies, including NASA, the ASPCA, and CAMBA.**

I couldn't be prouder of the staff, board, and volunteer mediators who make New York Peace Institute so successful and I am thrilled to celebrate our continued success.

Sincerely,

Michael H. Williams

# Community Program

*“The mediators were friendly, yet neutral. If we had not resolved the situation through mediation, we would have most likely gone to court.”*

New York Peace Institute offers mediation and conflict coaching, free of charge, for any disputes that might arise between family members, neighbors, and co-workers living and/or working in Brooklyn and Manhattan. These cases are typically interpersonal conflicts around noise complaints, parking disputes, and communication. People can call us for mediation directly, or we receive referrals from NYPD, 311, and many other organizations.

**2,000**

AVERAGE NUMBER OF CLIENTS SERVED BY OUR COMMUNITY PROGRAM EACH YEAR THAT MIGHT OTHERWISE END UP IN COURT

**73%**

AGREEMENT RATE



# Civil Court

*"I had never used the mediation program at the court and was slightly wary but was very surprised and impressed with the work and ability of the mediators to help us settle this dispute."*

New York Peace Institute works in close partnership with various courts to provide mediation services as an alternative to litigation. We provide mediation for cases referred by Civil, Small Claims, and Surrogate's Courts for disputes over issues such as breach of contract, return of rent deposit, and assignment of an estate administrator.

**3,700**

AVERAGE NUMBER OF CLIENTS  
SERVED BY OUR CIVIL COURT  
PROGRAM EACH YEAR

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**65%**

AGREEMENT RATE

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**300**

AVERAGE NUMBER OF CASES  
DIVERTED FROM COURT TO OUR  
CENTERS EACH YEAR

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# Co-Parenting

Co-parenting mediation provides a way for separating parents to make decisions about their children's futures. It helps parents manage their conflict, preserve their dignity, and build stability for their children. We currently reach over 250 families a year with a combined total of approximately 300 children and at least 500 parents.

**500+**

NUMBER OF CLIENTS SERVED BY  
OUR CO-PARENTING PROGRAM  
EACH YEAR

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**300+**

NUMBER OF CHILDREN SERVED  
EACH YEAR

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**21**

AVERAGE NUMBER OF CASES  
EACH MONTH

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# Brooklyn Criminal Court

*“Conflict coaching is a great way to get thoughts out without being judged.”*

We work in partnership with the Kings County District Attorney's office and Brooklyn Justice Initiative to provide mediation and conflict coaching services to defendants and complaining witnesses. These services address the underlying issues that led to a conflict, offering those involved in the arrest an opportunity to repair harm and prevent future conflicts. Over 70% of clients had some relationship with the other party, such as family member, co-worker, neighbor, or friend; cases between parents and teens make up 40% of mediations. Parties also have the opportunity to make a recommendation to the judge about the outcome of the criminal case. This program serves over 900 clients a year.

**450**

NUMBER OF CONFLICT  
COACHING CASES PER YEAR

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**238**

NUMBER OF MEDIATION CASES  
(AT LEAST TWO CLIENTS PER  
CASE) PER YEAR

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**84%**

AGREEMENT RATE

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# Special Education & Early Intervention

Special Education Mediation provides specialized mediators to help resolve disputes between parents of a child with a disability and schools as an alternative to litigation. Mediation is a collaborative process that supports both parents and schools to work out complex disagreements as well as rebuild trust and communication. Early Intervention Mediation addresses conflicts involving children (aged 0-3) with the NYC Department of Health and Mental Hygiene.

**130**

AVERAGE NUMBER OF FAMILIES WE HELP EACH YEAR THROUGH SPECIAL EDUCATION AND EARLY INTERVENTION MEDIATION

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**60**

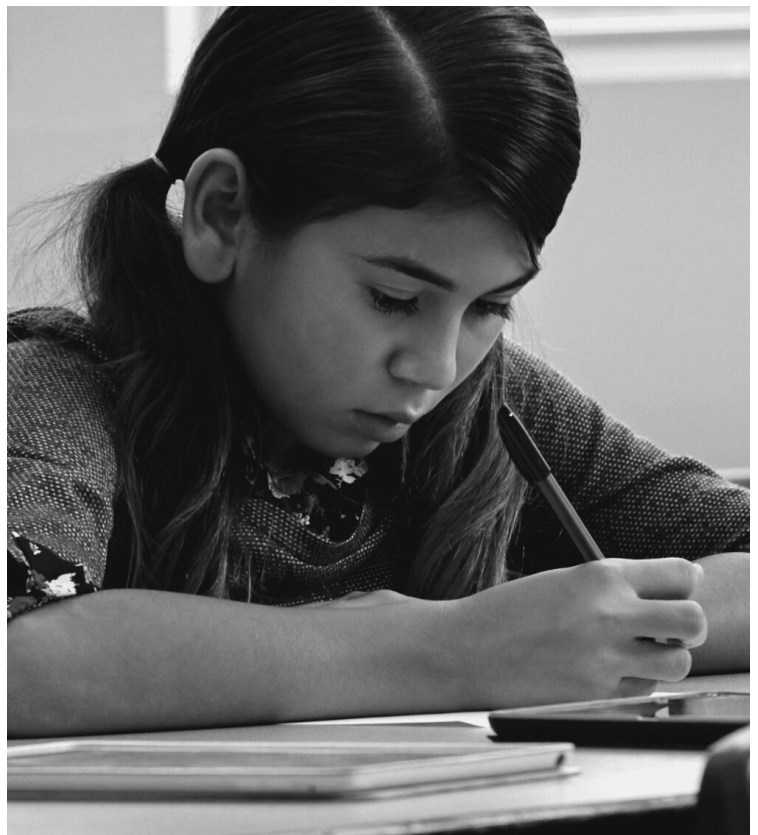
NUMBER OF SCHOOL DISTRICTS SERVED BY OUR SPECIAL EDUCATION MEDIATION

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**76%**

AGREEMENT RATE

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# Restorative Justice in Schools

**“If we didn’t have a mediation, the conversation would’ve been a yelling match, going back and forth. The mediation made it easier for us to communicate and understand our differences.” – 11th grade student, UASGC**

Thanks to support from the Brooklyn Community Foundation, the NYC Department of Education and City Council, we have full time Restorative Justice Coordinators helping to shift school culture from a traditional disciplinary to restorative model. We work in Rachel Carson High School for Coastal Studies in Coney Island and the Urban Assembly School of Global Commerce in East Harlem, providing RJ training and support to teachers and administrators, as well as facilitating restorative practices with students.

**500**

TOTAL NUMBER OF STUDENTS SERVED

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**300**

AVERAGE NUMBER OF RESTORATIVE INTERVENTIONS IN THE SCHOOLS EACH YEAR

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**50%**

REDUCTION IN SUSPENSIONS AFTER TWO YEARS

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# Training

Our robust Training Institute provides Basic and Advanced Mediation trainings with a State-Certified trainer, as well as an Apprenticeship Program to certify new mediators through an intensive months-long program. We also host an Advanced Mediation Training and several in-house trainings for existing mediators to specialize in our many different program areas.

**96**

NUMBER OF INDIVIDUALS  
TRAINED IN BASIC MEDIATION  
SKILLS EACH YEAR

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**72**

APPRENTICE MEDIATORS  
ON TRACK FOR  
CERTIFICATION

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**24**

MEDIATORS TRAINED IN  
ADVANCED MEDIATION SKILLS  
IN THE PAST TWO YEARS

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# Training

We regularly train outside partners in conflict resolution and communication skills. We have trained a large number of mission-aligned groups, including: CAMBA, The Center for Court Innovation, GreenThumb, Geel Community Services, STRIVE New York, as well as members of New York City Council, the ASPCA, and Brooklyn Botanic Garden. In addition, we train 500 police officers each year through our Police Mediation Partnership. In 2017/2018 we also trained communities in Texas, Louisiana, and Japan.

## 25+

**PARTNER ORGANIZATIONS  
TRAINED IN EFFECTIVE  
COMMUNICATION AND  
MEDIATION SKILLS PER YEAR**

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## 500

**NYPD OFFICERS TRAINED IN  
MEDIATION, CONFLICT  
RESPONSE, AND DEESCALATION  
TECHNIQUES EACH YEAR**

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# PeaceRaiser

The PeaceRaiser is our biggest celebration and fundraiser of the year. In both 2017 and 2018, we had over 200 attendees and raised much-needed funds for our programs. Thank you to everyone who attended and supported us!



*Pictured from top, left to right: Guitarist Avi Fox-Rosen with actress and singer Margot Bingham; Deputy Commissioner Susan Herman presenting our Founding CEO, Brad Heckman, with an award; guests at PeaceRaiser 4; Performance by the Klezmatcs.*

**And a huge thank you to our sponsors and supporters!**



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# Financials

<b>NEW YORK PEACE INSTITUTE, INC. FINANCIALS FOR THE YEARS ENDED JUNE 30, 2017 AND 2018</b>		
	<b>2017 Audited Total</b>	<b>2018 Audited Total</b>
<b>SUPPORT AND REVENUE</b>		
Grants revenue	\$ 822,255	\$ 1,233,474
Contributions	\$ 433,953	\$ 369,719
In-kind contributions	\$ 175,853	\$ 419,900
Special events	\$ 40,694	\$ 18,217
Earned Income	\$ 447,402	\$ 407,396
Miscellaneous income	\$ 5,577	\$ 1,232
<b>TOTAL SUPPORT AND REVENUE</b>	<b>1,925,734</b>	<b>\$ 2,449,938</b>
<b>EXPENSES</b>		
Programs	\$ 1,513,058	\$ 2,059,577
Management and general	\$ 217,625	\$ 145,511
Fundraising	\$ 64,872	\$ 79,415
<b>TOTAL EXPENSES</b>	<b>\$ 1,795,555</b>	<b>\$ 2,284,503</b>
<b>CHANGE IN NET ASSETS</b>	<b>\$ 130,179</b>	<b>\$ 165,435</b>
Net assets - Beginning of year	\$ 723,343	\$ 853,522
<b>NET ASSETS - END OF YEAR</b>	<b>\$ 853,522</b>	<b>\$ 1,018,957</b>

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# New York Peace Institute Board of Directors

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NYC Department of Education  
JAMS Foundation  
Pinkerton Foundation  
Wells Fargo Advisors, LLC

\*Over \$25,000 per year

LET US GET IN THE MIDDLE.



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